South Kerry Local Employment Services

Head Office

‡

<u>Cahersiveen</u>

West Main St Cahersiveen

Tel:0669473068

Killarney Office

37A High St 2nd Floor

Killarney Co. Kerry

Tel:0646636966

Killorglin Office

Library Place Killorglin

Co. Kerry

Tel:0669761615

Kenmare Office

21 Henry St. First Floor Kenmare

Co. Kerry

Tel:06466641930

Call into your local office for a free, friendly & confidential service

- √ Job Searching
- **✓** Career Guidance
- ✓ Information Service
- ✓ Education & Training

Our offices are open from Monday to Friday

9:00 - 17:00 (Except lunchtime)

Killarney Jobs Club

✓ Curriculum Vitae (C.V s)

37A High Street, 2nd Floor, Killarney.

✓ Cover Letters

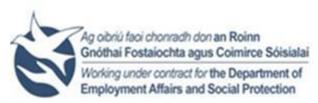
Tel: 064 - 663 7833

✓ Jobs Club Training

Job Vacancies









Administration & Office

Customer Service Advisor

Employer: Ladbrokes Ireland
Location: Rathmore Kerry
Hours: 20 hours contract
How to Apply: Ladbrokes Ireland

Listowel Arms Hotel

Employer:Listowel Arms HotelLocation:The Square ListowelRequirements:• Reception.

House Keeping.

Bar.

How to Apply: Please email CV to: **listowelarms.com**

Administrator

Employer: Patient Waits Limited

Location: Kenmare

Job Summary: Liaising and advising clients of the company's services.

Interfacing with client's GP and company's Spanish medical partner. Overseeing reimbursement of client medical costs incurred abroad.

Servicing enquiries for Nursing Home Support Scheme.

Keeping Company CRM database up to date.

Requirements: Strong communication skills.

Word, Excel and Mailchimp, skills and knowledge of CRM software. Previous experience as Practice Secretary and/or Medical Secretary

qualification a distinct advantage.

Flexibility of execution and tolerance of start-up environment essential.

Hours: Full Time. Role commences October 2018.

How to Apply: Please email your CV to: martin@patientwaits.com

Administration & Office (continued)

RECEPTIONIST

Employer: Skellig Star Hotel **Location:** Cahersiveen

Job Summary: • To carry out all Reception duties, working as part of the Front Office

Team

• Ensure complete guest satisfaction through the prompt handling of guest queries in a friendly and efficient manner

• Ensuring all guests receive a genuine, warm, friendly and courteous welcome on arrival and during their stay

- To anticipate guests needs whenever possible and to enhance quality service and guest satisfaction
- Greet and welcome our guests to the Hotel.
- Register the guests and take payment.
- Answer any queries the guest may have on in house facilities and tourist information.
- Update all guest information in the computer.
- Take and confirm reservations to our guests.
- Other duties as required

Requirements: • Excellent customer care skills.

- Be able to work on your own initiative.
- Excellent communication skills.
- Be able to cope well under pressure.

Hours: Part time position available.

How to Apply: Please send CV to: **Manager@skelligstar.ie**

Beauty, Hair, Fitness & Leisure

Qualified Hairdresser

Employer: Tralee Hair Studio

Location: Tralee

How to Apply: Please call: 0667124766

Hairstylist & 2nd year improver

Employer: The Style Council

Location: Tralee

Hours: Part time position.

How to Apply: Please apply with your CV to: The Style Council,

24 Ashe Street, Tralee, Co. Kerry. Tel: **066 7125388**

Are you interested in becoming a Volunteer Literacy Tutor?

If you would like to find out more about becoming a literacy tutor or interested in completing an application form for our Volunteer Tutor training which is to commence in Tralee in September 2018; please contact Deirdre Fitzgerald 086-0460506 for further information.

Kerry Education & Training Board through our Literacy & Adult Basic Education service provides one to one tuition to men and women who have difficulty with reading, writing, spelling and maths. This service is FREE and confidential and is available in our centres around the county. It operates with the assistance of volunteers from all walks of life in Kerry

Courses

Digital Media:

This course provides the learner with the ability to use digital media devices for their personal and social lives.

Tutor: Rosaleen Kennedy

Day: Thursday
Time: 4pm – 6.30pm
Venue: The Lodge Killorglin
Start Date: 27th September 2018

Self- Advocacy:

This programme module aims to equip the Learner with the appropriate skills to speak on their own behalf, necessary in their daily living activities with confidence and dignity.

To gain an understanding of our personal rights and responsibilities in common use and in legislation, to learn about the various support organisations available and the services they can provide and much much more.....

Tutor: Rosaleen Kennedy

Day: Friday

Time: 10am – 12.30pm

Venue: The Lodge Killorglin

Start Date: 28th September 2018

<u>Cookery & Nutrition – (Prepare healthy lunches/Snacks)</u>

Tutor: John Casey
Day: Tuesday

Time: 10.30pm – 12.30pm Venue: The FRC Killorglin Dates: 25th September 2018

Courses (continued)

Driver Theory Tuition:

Let us help you prepare for the Driver Theory Test We will have all the up-to-date books and CD's to assist you.

Tutor: Eileen O' Flaherty

Day: Tuesday
Time: 4pm – 6pm

Venue: The Lodge Killorglin Start Date: 2nd October 2018

English As a Second Language QQI Level 3:

This is aimed at participants who wish to develop skills in the English grammar, vocabulary and pronunciation through practical exercises in speaking, listening, reading and writing applicable in everyday life.

Tutor: TBC

Day: Wednesday

Time: TBC

Venue: The Lodge Killorglin Start Date: 26th September 2018

If you require any further information on the above or to register your interest, please contact Deirdre Fitzgerald ALO Kerry ETB on 086-0460506.

Hotels & Catering

Killarney Park Hotel

Location: Killarney

Vacancies: Food & Beverage Personnel

Bar Personnel

Previous experience, fluent English, excellent customer care &

communication skills.

How to Apply: Please send your application in writing to: **The Personnel Manage**r, Killarney

Park Hotel, Town Centre, Killarney Co. Kerry.

Email: info@killarneyparkhotel.ie Or stop by the hotel to fill an application

form before 5th of August 2018.

Hotels & Catering (continued)

HEAD BAR PERSON

Employer: Skellig Star Hotel **Location:** Cahersiveen

Job Summary: • Serving drinks & food

• clearing tables, keeping bar area clean, dealing with cash, customer service.

- Ensure the cellar and cold room is maintained to the highest hygienic standards, as set out by Health & Safety/ Food Hygiene regulations.
- Changing and ordering of barrels as and when required.
- Ensure stock is rotated in correct date order.
- Monitor and report wastage during shifts. Assist with stock takes
- Ensure bar is left ready for following shift.
- Carry out allocated/appropriate duties as and when required by management.

Hours: Part time and full-time positions available. **How to Apply:** Please send CV to: **Manager@skelligstar.ie**

Scotts Hotel

Location: Killarney

Vacancies:

Chef the Partie.

Full time hours all year round.

Accommodation Assistant

How to Apply:

Please send your CV to: claire.enright@scottshotelkillarney.com

Waiter/Waitress

Employer: Skellig Star Hotel **Location:** Cahersiveen

Job Summary:

- Serving food & drinks in a polite and friendly manor.
- Clearing tables, serving food, keeping bar and restaurant area clean, dealing with cash, customer service.
- Ensure the waiting area is maintained to the highest hygienic standards and kept in good, organised working condition.
- Ensure stock is rotated in correct date order.
- Monitor and attend to customers' needs and requests as much as possible.
- Will also include general bar-work.
- Assist with stock takes.
- Ensure the working area is left ready for following shift.
- Carry out allocated/appropriate duties as and when required by management.

Hours: Part time and full-time positions available **How to Apply:** Please send CV to: **Manager@skelligstar.ie**

Medical Professionals & Healthcare

Health Care Assistant(with multi task duties)

Employer: University Hospital Kerry **Location:** University Hospital Kerry

Requirements: Candidates must hold a relevant health skills FETAC Level 5 qualification and

be currently working in a Health Care assistant or comparable role

How to Apply Application form and job descriptions available from Sandra Hayes @

Sandra.hayes2@hse.ie or Call 066-7184164

Email informal enquiries to Sandra.hayes2@hse.ie

Closing Date: 12 noon 8th August 2018

Retail

Stock room and store Assistant

Employer: Fogarty's Centra

Location: Waterville, County Kerry

Job Summary: Full time job available in a busy Centra supermarket

Requirements: Previous experience in a similar role would be preferable but we can train a

suitable candidate into the role also. We can arrange accommodation if you

need to relocate to Waterville

Duties: Main duties will include stocking of retail area and keeping stores tidy. This

will include placing orders and checking deliverie

Hours: Full time

How to Apply: You can send this company applications via Indeed

Store Assistant

Employer: Aldi Store **Location:** Killorglin

Requirements: You'll need to be comfortable with numbers, but other than that this is

about having a friendly personality, a 'get on with it' kind of attitude and a

passion for the business

Hours: Part time, around 25 hours per week permanent position.

How to Apply: Please apply on Aldi website

Sales & Marketing & Advertisement

Sales Person

Employer: Klearsite Ireland

Job Summary: Servicing regular customers, schools, hospitals, local authorities.

Salary&Benefits: Eu 42,000 + car + generous bonuses

How to Apply: Please apply to: Klearsite Ireland, Unit 4 Blyry Industrial Estate or email to:

klearsiteireland@gmail.com

Security, General Operatives & General Services

Builders Labourers

Employer: Mangan Group Services **Location:** Killarney / Killorglin / Tralee

Requirements: Must have Safe Pass

Manual Handling an advantage

Hours: Full time. Immediate start.

How to Apply: Please contact James on 0873218274

Semi-skilled Carpenters & CNC Router Operators

Employer: Profile Developments

How to Apply: Please send your CV to: personnel@profiledevelopments.com

Electrician/Maintenance Person

Employer: Duggan Steel **Location:** Millstreet

How to Apply: Please send your CV to: Duggan steel, The Square, Millstreet, Co. Cork.

Email: duggansteel@duggansteel.ie. Tel: 029 70072

Panel Beater

Employer: Bodyshop, Reens Garage **Location:** Rathmore, Co. Kerry

Job Summary: You will be repairing damaged vehicles in line with manufacturers'

specifications within a busy bodyshop, using modern equipment &

techniques

Requirements: Must have at least 3 years' experience repairing all manner of vehicles.

Must have excellent attention to detail, strong communication &

interpersonal skills.

Dependable with strong work ethics.

Hours: Full time.

How to Apply: Please send your CV to: momahony@reensrathmore.ie

Transport, Warehousing & Motor

Rigid Truck Driver

Employer: Corrib Oil **Location:** Killarney Area

Requirements: Excellent communication and customer service skills

A full, clean Class 'C' Driving License

• A valid ADR/HazChem License desirable but not essential (full

training will be provided)

• Previous experience is desirable but not essential

Hours: Full time

How to Apply: To apply for this position, forward a CV and Covering Letter to the below

address or apply using the link below:

Breda Connell, Corrib Oil, Unit 16 Galway Technology Park, Parkmore,

Galway

Truck Driver, C License

Employer: Timothy & O'Connor Chartered Accountants

Location: Co. Kerry

Job Summary: Runs will consist of delivering furniture and carpets to clients in Count Kerry

as well as Warehouse Organization.

Requirements: Experience truck driving/deliveries & logistics in Co. Kerry. Have a valid,

clean C1 Licence and ability to drive 7.5 tonne truck. Good communication, organisation & interpersonal skills. Able to deliver exceptional customer

service/satisfaction.

Qualified Motor Technician, 3rd & 4rd year Apprentice Mechanic

Employer: Randles Bros.

Location: Tralee

Requirements: Ability to work on own initiative. Full clean driving licence. Excellent

communication skills.

How to Apply: Please send your CV to: **The Service Manager**,

Randles Bros., Manor West Retail Park, Tralee or email to:

padraig@randlesbros.com

Transport, Warehousing & Motor (continued)

Taxi Driver

Employer: Mid Kerry Cabs & Tours

Job Summary: Day/Night service for local customers in Killorglin and throughout Kerry we

also provide airport transfers to & from (Shannon, Kerry, Cork & Dublin)

Requirements: A full clean driving and SPSV license ability to drive in a safe and secure

manner with our client's comfort and safety in mind at all times.

Impeccable personal presentation you must be a fluent English speaker with

strong communication skills.

Strong driving knowledge of Kerry and surrounding areas.

Ability to use up to date technology apps, email, etc. Flexibility to work outside Kerry available to work evenings and weekends when required.

Properly uniformed for the duration of each assignment vehicle cleaning and

preparation.

Hours: Part time

How to Apply: For more information on this position please call: **087-2582040**

Other Vacancies

Dog Groomer:

Location: Tralee

Requirements: We are looking to hire a full time groomer for our new store in Tralee. If you

would like to join this team, you must hold a Fetac level 5 or City and Guilds in Grooming and have at least 1 year's practical experience in a grooming

role.

Duties: The successful candidate will be grooming in our state of the art grooming

salon, and will be in charge maintaining appointments schedule, dealing

with clients, ordering products, sales and housekeeping.

Person must be able to work by themselves as well as being part of the team

He/ she will be expected to actively seek new clients and provide an

exceptional level of customer service.

Hours: Full time

How to Apply: Please email CV with cover letter to: Petstop, Unit 2b Westend Retail Park

Blanchardstown, Dublin 15, Ireland

Online Vacancies

Please use the search bar of the relevant web-site to find out more information about the position Last 7 days only.

Following vacancies are recently listed	Location	Company	For more
online.		• •	information:
Community Care Worker	An Tóchar,	Domestic Care	http://ie.indeed.com
	County Kerry		
Truck Driver	Baile Bhuirne	irish health foods Itd	http://ie.indeed.com
Receptionist	Ballyferritor	Dingle Peninsula Hotel	http://ie.indeed.com
Housekeepers	Ballyferritor	Dingle Peninsula Hotel	http://ie.indeed.com
Vacation Rental Property Manager	Brandon	STAY YNA	http://ie.indeed.com
Part Time Childcare Assistants	Castleisland	Cahereen Heights Childcare	http://ie.indeed.com
Sales Manager	Co. Kerry	Astoria Partnership Search & Selection	http://ie.indeed.com
Customer Relations Manager	Co. Kerry	Manpower	http://ie.indeed.com
HGV Driver	Co. Kerry	McAuliffe Trucking	http://ie.indeed.com
Leisure Centre Supervisor	Co. Kerry	Skellig Mist Leisure Centre	http://ie.indeed.com
Production Supervisor	Co. Kerry	Wet Dairy	http://ie.indeed.com
Vacation Rental Property Manager	Dingle	STAY YNA	http://ie.indeed.com
Barista/Waiting	Inch	Inch	http://ie.indeed.com
European HGV Drivers	Ireland	Carna Transport Ireland	http://ie.indeed.com
Waiting Staff	Kenmare	Davitts	http://ie.indeed.com
Customer Service Administrator	Kenmare	Patient Waits Limited	http://ie.indeed.com
Kitchen Porter / Cleaner	Kenmare,	Davitts	http://ie.indeed.com
Hotel Receptionist	Killarney	Castlerosse Hotel & Holiday Home	http://ie.indeed.com
Tiles and Stoves Salesperson	Killarney	Corcoran's Furniture	http://ie.indeed.com
Team Leader	Killarney	Costa Coffee	http://ie.indeed.com
Dogs Trust Door To Door Fundraisers	Killarney	CPM Ireland	http://ie.indeed.com
eir In Store Sales Consultant	Killarney	eir	http://ie.indeed.com
Supervisor	Killarney	Four Star Pizza	http://ie.indeed.com
Cleaning Operative	Killarney	Grosvenor Services	http://ie.indeed.com
Product Owner - NFV/SDN	Killarney	iDirect	http://ie.indeed.com
Accommodation Assistant	Killarney	International Hotel Killarney	http://ie.indeed.com
Service AG/Turf Specialist	Killarney	John Deere	http://ie.indeed.com
Senior Supervisor	Killarney	Kilkenny Group	http://ie.indeed.com
Night Porter	Killarney	Killarney Avenue Hotel	http://ie.indeed.com
Sales & Events Specialist	Killarney	Killarney Convention Centre,	http://ie.indeed.com
		The Gleneagle Group	
Restaurant Personnel	Killarney	Killarney Oaks Hotel	http://ie.indeed.com
Kitchen Porter	Killarney	Killarney Oaks Hotel	http://ie.indeed.com
Full Time Food & Beverage Staff	Killarney	Killarney Oaks Hotel	http://ie.indeed.com
Duty Manager	Killarney	Killarney Plaza Hotel & Spa	http://ie.indeed.com
Accommodation Assistant	Killarney	Killarney Plaza Hotel & Spa	http://ie.indeed.com
Kitchen Porter	Killarney	Killarney Plaza Hotel & Spa	http://ie.indeed.com
Kitchen Porter/Food Prep	Killarney	Killarney Riverside Hotel	http://ie.indeed.com
Experienced Barista	Killarney	Manna Café	http://ie.indeed.com
Experienced Bar Staff required	Killarney	Muckross Park Hotel	http://ie.indeed.com

Estimator	Killarney	O'Carroll Engineering	http://ie.indeed.com
Sales Representative	Killarney	O'Carroll Engineering	http://ie.indeed.com
Experienced General Labourer	Killarney	O'Neill & Brennan	http://ie.indeed.com
Kitchen Assistant	Killarney	Our Lady Of Lourdes Care Facility	http://ie.indeed.com
Customer Advisor	Killarney	Pavers Shoes	http://ie.indeed.com
Catering Assistant	Killarney	School Food Company	http://ie.indeed.com
Cocktail/Bar staff	Killarney	Social15	http://ie.indeed.com
Spa Attendant	Killarney	The Brehon Hotel	http://ie.indeed.com
Food and Beverage Assistant -	Killarney	The Gleneagle Hotel	http://ie.indeed.com
Maintenance Manager	Killarney	The Great Southern Hotel	http://ie.indeed.com
Guest Services Porter	Killarney	The Great Southern Hotel	http://ie.indeed.com
Conference Bar Staff	Killarney	The Great Southern Hotel	http://ie.indeed.com
Bar Manager	Killarney	The Great Southern Hotel	http://ie.indeed.com
Graduate Jobs	Killorglin	Aviso	http://ie.indeed.com
Customer Service Representative	Killorglin	Gas Networks Ireland, Fexco	http://ie.indeed.com
Construction Labourer	Killorglin	Jim Sweeney & Son	http://ie.indeed.com
Sales Person of Car Parts	Killorglin	Kerry ELV Centre L.T.D	http://ie.indeed.com
Bar Tender	Killorglin	MLA VENTURES LTD T/A KINGSTON'S BAR & TOWNHOUSE	http://ie.indeed.com
Full Time Cleaning Operative	Killorglin	Noonan	http://ie.indeed.com
Pizza Assistant	Listowel	H2 Group - Texaco Spar	http://ie.indeed.com
		Listowel	
Cleaning Operative	Tralee	Abc Cleaning	http://ie.indeed.com
Reception & Customer Service / Sales	Tralee	Ard Ri Marble Ltd	http://ie.indeed.com
Operations Manager	Tralee	BorgWarner	http://ie.indeed.com
Crèche Manager	Tralee	Campus Kids Crèche- Tralee	http://ie.indeed.com
Team Member	Tralee	Costa Coffee	http://ie.indeed.com
Carer/Personal Assistant	Tralee	Courtney	http://ie.indeed.com
Technical Communications Technicians	Tralee	Dairymaster	http://ie.indeed.com
Technical / Refrigeration / Milk Cooling Field	Tralee	Dairymaster	http://ie.indeed.com
Service Technician			
Temporary Supervisor	Tralee	Harry Corry	http://ie.indeed.com
Store Associate	Tralee	Holland & Barret	http://ie.indeed.com
Food Court Catering Assistant	Tralee	Kirby's Brogue Inn	http://ie.indeed.com
Sales Consultant	Tralee	Next PLC	http://ie.indeed.com
Industrial Cleaner	Tralee	Noonan	http://ie.indeed.com
Construction Operatives	Tralee	O'Neill & Brennan	http://ie.indeed.com
Experienced Labourers	Tralee	O'Neill & Brennan	http://ie.indeed.com
Field Sales Representative	Tralee	PhoneWatch	http://ie.indeed.com
Vodafone D2D Sales Representative	Tralee	SalesSense International	http://ie.indeed.com
Duty Manager	Tralee	Smyths Toys http://ie.indeed.com	
Food and Beverage Supervisor	Tralee	The Ashe Hotel	http://ie.indeed.com
Journalist/Reporter	Tralee	The HR Suite http://ie.indeed.com	
Hotel Receptionist	Tralee	The Imperial Hotel http://ie.indeed.com	
Senior Mechanic / Business Manager	Tralee	Tralee Tyre & Service Centre http://ie.indeed.com	
Housekeeper	Waterville,	Guesthouse	http://ie.indeed.com

Services from the Kerry South Jobs Club

- ✓ Develop job seeking skills and techniques such as preparing a CV and a cover letter.
- Prepare for interviews.
- Build relationships and rapport.
- Develop verbal communication skills as well as body language skills.

Identify individual strengths and skills and match them to

local work opportunities.

Identify ways to improve job seeking decision-making

capabilities.

Explore and analyze local work opportunities.

Develop a network of contacts, which can be of assistance in getting work.

Please contact Mary or Paul for an appointment Tel: 064 663 7833

How to Apply

Please contact your Local Employment Service Offices (details below). Eligibility to participate on CE is generally linked to those who are 21 years old or over for all areas. Applicants must also be in receipt of an Irish social welfare payment for 1 year or more.

Job Title	Location	No. of positions	Closing Date	Job Ref. No.
Coordinator Go Kerry	Kenmare/Kilgarvan	1	24/08/2018	CES 2079975
Care Assistant (Kilgarvan Community Development Ltd)	Kilgarvan	1	02/08/2018	CES 2080388
Ground Person (Kilgarvan Community Development Ltd)	Kilgarvan	1	02/08/2018	CES 2080388
Coordinator Go Kerry	Mid Kerry	1	24/08/2018	CES 2079974



Local Employment Service - Cahersiveen West Main Street,

Cahersiveen. Co. Kerry

Tel: 066 947 3068

Local Employment Service - Killarney 37A High Street 2nd Floor, Killarney,

Co. Kerry

Tel: 064 663 6966

Local Employment Service - Killorglin Library Place, Killorglin

Co. Kerry

Tel: 066 976 1615

Local Employment Service - Kenmare 21 Henry Street,

1st Floor, Kenmare, Co. Kerry

Tel: 064 664 1930

Services from the Local Employment Services

Job Seekers

Local Employment Services are providing you with free and confidential information, guidance and job-searching support as well as training & educational opportunities.

Employers

Save time and costs associated with recruiting by using our free quality service.

Volunteering Opportunities

Volunteer to increase your chances of employment

On the path to finding a job, why not consider volunteering? Your jobseekers allowance will not be affected if you volunteer, as long as you remain available to take up paid employment.

To find out more, contact Linda, the Placement Officer, at Kerry Volunteer Centre on 066-7117966 or linda@volunteerkerry.ie or visit our website www.volunteerkerry.ie

Please note that it is important to seek approval for volunteering by contacting your DSP Case

Officer.

Services from the Killarney Library

The Killarney Library offers free online courses in many areas, such as IT and for learning new languages.

Opening Hours: Monday, Wednesday, Friday, Saturday 10:00 a.m. - 5.00 p.m.

Tuesday & Thursday: 10:00 a.m. - 8:00 p.m.

Address: Rock Road, Killarney, Co. Kerry

Librarians: Eamon Browne, Kathleen Rice, Noreen Dennehy, Hazel Joy.

Phone: (064) 663 2655 **Fax:** (064) 663 2967

Email: killarney@kerrylibrary.ie

The Jobs Sheet is published by the South Kerry Local Employment Services.















Wanted

Farmers and Fishermen to join the

South Kerry Development Partnership CLG

Rural Social Scheme (RSS) in

Caherdaniel, Sneem & Blackwater

South Kerry Development Partnership CLG received an additional 21 Rural Social Schemes places in 2018. We have 12 remaining places to fill.

The Benefits of the Rural Social Scheme are:

- Increases your income.
- Payment each week to your bank account.
- Work alongside other farmers and fishermen.
- Opportunity to work locally.
- Indoor and Outdoor work available
- Opportunity to work on community projects.
- Opportunity to use your many skills.
- Meet new people and reduce isolation.
- Contribute to you pension entitlements.
- One to one confidential advice and support with all paper work on farm and household entitlements.
- Indoor and outdoor positions available.

For further information please contact **Mr. Joseph McCrohan**, South Kerry Development Partnership CLG, West Main Street, Cahersiveen, Co. Kerry.

jmccrohan@skdp.net Tel: 066 9472724 or 087 2849165



SKDP working in partnership with Staffline for recruitment of temporary workers for Amazon Customer services



Virtual Customer Service Associate - working with Amazon

Would you like to work from home as part of a world-renowned organization?

Unable to commit to a full-time role all year round but want to gain valuable experience at a large multi-national organization? Have a passion for helping customers but wish to do so from the comfort of your own home without the hassle of commuting? Then keep reading because we have the role for you!

Staffline is looking for candidates with great communication skills, who are comfortable talking to people via phone, email or chat, with a passion for customer service and self-development to join Amazon's virtual customer service network. The exact same role as if you worked in one of our contact centres but with one great benefit – no commute!

In addition, you will be part of a virtual team consisting of over 60 Customer Service Associates based in over 20 towns and cities across UK and Ireland!

You will receive 6 weeks of online training, either trainer-led or group-based, which will allow you to meet your new team virtually and learn together on how to offer the best customer service experience.

As a Customer Services Part Time Flex Associate, you will:

- Work 40 hours per week for 6 weeks. After this, you will switch to the part-time model of 20 hours per week *
- Work a flexible shift pattern based on a minimum of 20 hours as a normal working week
- Have the ability to flex your schedule to meet the needs of Amazon's customers
 - o If contacts are busier than planned and overtime is available, you can volunteer to work additional hours
 - o If it's a quieter period and want additional time off, you can volunteer to reduce your hours
 - Evenings and weekends are critical times for Amazon so if you have a preference for those types of shifts, or for working split shifts we can accommodate that!
- In July and during the Christmas period (mid Nov to late December, please note these dates may be subject to change based on customer demand), Amazon experiences an increase in customer requirements. During this time, you will be required to commit to working 40 hours per week**
- *Part time (20 hour) schedules will have shifts typically between 6am to 12pm and 5pm to 10pm Monday to Friday and anytime within 6am to 10pm at weekends
- ** During peak periods, 40 hour schedules will include shifts within the hours of 6am to 10pm Sunday to Saturday

Requirements:

- Minimum broadband connection of 10MB download speed and 5MB upload speed (evidence of speed tests will need to be provided at recruitment stages)
- A dedicated workstation, free from distraction and ergonomically appropriate, for home working.

To be a successful Virtual Customer Service Associate at Amazon, you'll need to have the following skills and attributes:

- Fluent English with excellent communication skills, both written and verbal
- Excellent typing and phone skills
- Ability to navigate the Internet, multiple browsers, email, and Instant Messenger tools
- High flexibility during Amazon's busiest periods
- Ability to empathize with and prioritize customer needs
- Exude patience and ownership with each customer
- · Ability to determine customer needs and provide appropriate solutions, setting expectations with customers

- · Ability to deal with ambiguity and make sound judgements on behalf of Amazons customers
- Technically savvy with an ability to diagnose basic connectivity problems

Please note that, in order to meet Amazon's customer requirements, you must be willing to work over Christmas, at weekends and public holidays (this may be inclusive of Christmas day, St Stephens day and New Years day) and annual leave may not be taken in November and December, unless there are exceptional circumstances. In addition, you must be able to commit to full attendance during a 6 week training period.

The start dates for this position will be discussed with you on application – you must be available to start on that date and no holidays can be taken over the initial 6 weeks.

This vacancy is for a temporary contract with Staffline. There may be opportunities for permanent employment with Amazon, depending on Amazon's resourcing requirements.

If this flexible, part time virtual role sounds like it's for you, then **click on the link below** to start the application process, you will need to complete an online assessment which takes 35-45mins and must be done on a laptop or desktop (not a mobile or tablet).

https://amazon.force.com/JobDetails?Agency=1&isApply=1&reqid=a0R0G000017DHXD&setlang=en_GB

If you require further information please contact Bridie on 087 2934440 or any South Kerry Local Employment Service office (see front page for details)



Jigsaw is a free and confidential service that supports young people aged 12-25 years experiencing mild to moderate distress. Jigsaw offers brief therapeutic interventions, based on building resilience and supporting development of coping strategies in young people. We can meet with a young person up to 8 times. We accept referrals from young people, parents and professionals.

To contact us call 066 7186785 or email us at kerry@jigsaw.ie'

Its Ok not to feel ok, and it's absolutely ok to ask for help